



PO Box 185
 306 Main Street
 La Porte City, IA 50651
 (319) 342-3369

BACKUP POWER CUSTOMER NOTICE

Backup Power for Home Phone Services during Power Outages

For many years, your home phone would allow you to stay connected to emergency voice services during a power outage. However, many of today’s advanced home phone services require backup battery power to continue functioning during an outage. To avoid a disruption of home voice service during an outage – and to maintain the ability to connect to 911 emergency services – battery backup power is required.

What Your Battery Can – and Can’t – Do for You

Backup batteries allow you to continue to use your home voice services during a power outage. Without a backup battery or alternate backup source such as a generator, you will not be able to make any calls from your home phone, including emergency calls to 911. The only way to maintain the ability to use your home phone is by using some form of backup power with a corded telephone.

Previous installations to our fiber optics network may have included a battery backup during installation. Should this battery have an issue and need replacement, you have the option of purchasing a new battery at your expense. LPC Connect provides two options should you wish to purchase a battery to maintain voice service to your corded phone during a power outage.

Purchase and Replacement Options

Model	Service	Standby Power Length	Price	Approximate Size
Cyber power 12V battery	Voice	8 hours	\$40.00	7 lbs. 8" x 10"
Cyber power 12V battery	Voice	24 hours	\$140.00	18 lbs. 10" x 13"

If you would like the added protection a battery can provide, you can purchase one of the two options offered by LPC Connect at the price listed above. Please call 319-342-3369, visit our website at www.lpcconnect.net, or come to our office with any questions you have. For battery installation, please call us to make an appointment, and we would be happy to assist you. However, please note that there may be a charge for this service.

Expected Backup Power Duration

Backup batteries are expected to last at least 8 hours on standby power. The backup battery should give you approximately 6 hours of talk time. If the 8-hour battery is not enough reserved time, you may extend your standby power by purchasing the 24-hour battery. 24-hour batteries will provide approximately 18 hours of talk time.

Instructions for Proper Care and Use of Your Battery

Please follow the more detailed instructions included with your battery for proper use, storage and care of your battery to ensure that it will function as needed during a power outage. Environmental factors such as temperature can shorten your battery’s useful life. If you do not store your battery correctly, it may shorten its life. We recommend that you store your battery above 41°F and below 104°F. These batteries are rechargeable. They will not last forever and should be replaced every 3 to 5 years. The device will start to make a loud beeping sound when disconnected from a power source. See the instructions above for purchase and replacement options. You should also periodically, as described in the instructions included with your battery, remove and test your battery to verify both the operation of the backup battery and its condition.