

LPC Connect Email

LPC Connect’s Fusion Internet includes complete access to @lpctel.net email, powered by Zimbra, with a suite of convenient features to help you stay organized and connected.

@lpctel.net Email Advantages:

- Unlike free email providers, your @lpctel.net email address is private and ad-free. You don’t have to deal with annoying ads in your email interface, or companies purchasing your information.
- Some free email providers track online activities, search history, which emails you open, websites you visit, and much more. LPC Connect takes the opposite approach and by default, does not monitor or record user activity, not even IP addresses.
- Greyml anti-spam and antivirus protection reduces attacks to your email and devices. On any day that your account receives spam messages, you will receive a Daily Digest email with a link to access your spam. You can change the frequency of this notice or stop it all together if you like.
- You receive 24x7 Internet technical support from LPC Connect at 1-855-558-9863. Enjoy peace of mind knowing we’re right here to answer your email questions and give you step-by-step help.

Each LPC Connect Fusion Internet subscriber receives five @lpctel.net email addresses with their service. Call Barb or Heidi at 319-342-3369 to sign up today!



The Connector

Expect More. Do More.

Q2 2021 Newsletter



BUSINESS SPOTLIGHT

La Porte City Golf Club and Event Hall

Spring is in full swing at the La Porte City Golf Club and Event Hall. The Club located at 9699 Bishop Road in La Porte City has served the area since the 1920s. Corey Schatz purchased the LPC GC in 2019 and carried on the tradition of being both a golf course and a community hub.

Amanda Downs, the Club’s general manager, believes the La Porte City Golf Club is unique. “One thing that stands out is the genuine care that people who use our course and clubhouse show for the facility. Everyone is invested in the success of the business; it is their home away from home. Because the course has been open for so long, you have generations of families that enjoy the course together. Lasting memories are made out here, and that is special!”

She continued, “We truly are a one-stop-shop. We have a full kitchen so that we can remain open in the offseason. We hosted ladies bingo night this winter, which was super successful, and the ladies loved it! We can host golf outings, fundraisers, weddings/receptions, graduation parties, all while maintaining a beautiful course for all golfers to enjoy!”

The La Porte City Golf Club has ten employees and is looking to add more help for the summer.

Downs noted how FusionTV, internet, and telephone services from LPC Connect contribute to their success. **“Working with LPC Connect has helped us be successful by staying in touch with our members and guests via social media. Our customers can watch local sporting events on FusionTV, which keeps us connected with the community,”** Downs noted.

COVID-19 affected the LPCGC during the past year, which also reinforced the value of doing business with a neighbor.” Having a local company who we could rely on to keep things going so we could stay connected with our customers was huge and very reassuring,” said Amanda. “LPC Connect employees are always pleasant and willing to help with a problem. They are quick in making sure our products are working effectively.”



The LPC Connect team appreciates the La Porte City Golf Club and Event Hall’s business and contribution to the region for more than a century. **You can count on us to keep you connected for another 100 years.**



Cut Here and Return With Your LPC Connect Payment



We Want to Connect With You

Don’t miss out on receiving useful information from LPC Connect. Please complete the form below and return it with your next bill so we can update your account information with your current contact information.

☐ Yes, I agree/opt-in to receiving FREE email newsletters, Internet tips and tutorials, product and company updates, special offers, and other great information from LPC Connect.

First Name _____ Last Name _____

Mailing Address _____

City _____ State _____ Zip _____

Home Phone Number: _____

Cell Phone Number: _____

Email Address: _____

Return this with your bill and we will update your account information or scan here to update online.



LPC Connect

306 Main St. • PO Box 185
La Porte City, Iowa 50651
Monday - Friday
8:00 AM - 4:30 PM

319-342-3369

email: lpctelco@lpctel.net
www.lpconnect.net
www.facebook.com/lpconnect/

Internet Tech Support: 855-558-9863
SecureIT Tech Support: 877-373-3320
After Hours Repair: 319-342-2213

LPC Connect is an equal opportunity provider and employer.



**Know what's below.
Call before you dig.**

Call 811 Before You Dig

If you plan to begin any project that involves digging — such as building a patio, putting up a fence, or planting bushes and trees — remember to call 811 at least 48 hours before work begins.

Every digging job requires a call to 811 to have underground utility lines marked. In some cases, lines are buried close to the surface and could easily be damaged by even shallow digging. Calling 811 to request a utility locate will prevent service interruptions to your neighborhood, serious injuries, and costly repairs to underground lines. Caution – don't allow digging if utility lines aren't marked.

When you call, simply tell the operator where you're planning to dig and what type of work you'll be doing. The affected local utilities will send a locator to your property, free of charge. Then you'll know what's below and be able to dig safely.

As one of your local service providers, LPC Connect thanks you in advance for your cooperation!

Fiber-optic pedestals and fiber markers indicate the location of internet, digital TV, and phone cables and equipment. Please watch for them on your property and take care to avoid them if you are burning ditches or mowing.



Get ready for
**10-DIGIT
DIALING**
for local calls

Get Ready for 10-Digit Dialing for Local Calls

Soon you'll need to dial the 319 area code before local phone numbers.

In July 2020, the Federal Communications Commission adopted an order approving the designation of 988 as the 3-digit dialing code for the National Suicide Prevention Lifeline. To facilitate implementation, area codes across the country where the 988 prefix is a working prefix and which now use 7-digit local dialing must transition to 10-digit local dialing. This includes the 319 area code in our service area.

Starting April 24, 2021, you should begin dialing 10 digits (319 area code + 7-digit phone number) for all local calls. If you forget and dial just 7 digits, your call will still be completed.

Starting October 24, 2021, you'll need to dial the 319 area code plus the 7-digit phone number to make local calls. In addition to changing your dialing routine, you'll also have to reprogram 7-digit local numbers to 10-digit numbers if you use speed dial or any other system that automatically makes calls for you.

For more details, please visit www.lpcconnect.net or call **319-342-3369**.



I think the LPC Connect employees in LPC are second to none. A true asset to the company.

- JOSEPH, LA PORTE CITY



Combating Spoofed Robocalls with Caller ID Authentication

LPC Connect recently implemented a new Caller ID Authentication solution to minimize the effects of robocalling and Caller ID spoofing for customers.

Caller ID Authentication meets the standards of the 2019 Traced Act, which was set forth by the Federal Communications Commission (FCC) and requires voice providers to implement measures to reduce the effects of unlawful robocalling. Caller ID Authentication technology also allows consumers and law enforcement alike to more readily identify the source of illegal robocalls and reduce their frequency and impact.

This service will give customers with Caller ID service more confidence that the caller ID information they receive is accurate. "LPC Connect is excited to implement this Caller ID Authentication solution," said Chris Hopp, general manager. "LPC Connect is committed to delivering an excellent customer experience to the communities we serve, and this Caller ID Authentication technology will minimize the impacts of unwanted spoofing and robocalling for our customers."

WHAT IS ROBOCALLING?



Robocalls are calls made with an autodialer or that contain a message made with a prerecorded or artificial voice. Keep in mind that many robocalls are legal and the term "robocall" covers a wide array of calls, such as school closing announcements and prescription or medical appointment reminders. The most complex part is identifying the illegal calls in real time to be able to block them without blocking lawful calls. Caller ID Authentication is helping LPC Connect to identify illegal calls.

WHAT IS SPOOFING?

Spoofing is when a caller deliberately falsifies the information transmitted to your caller ID display to disguise their identity. Scammers often use neighbor spoofing so it appears that an incoming call is coming from a local number, or spoof a number from a company or a government agency that you may already know and trust. If you answer, they use scam scripts to try to steal your money or valuable personal information, which can be used in fraudulent activity.

Source: Federal Communications Commission



Pictured are **Zach Hoover, President of LPC Lions Club;** **Heidi Barz** and **Dave Powell** of LPC Connect.

LPC Lions Club Diamond Project Receives Cans for Community Donation

This week we made a \$4,000.00 donation to the for the Recreational Diamond Project. The funding was made possible by the generous donations made to the Cans for Community collections behind our office.

