

### **New! LPC Savings Paks**

La Porte City Telephone Company has responded to customer requests by offering a suite of bundled services that will save customers up to \$425 per year.

Named the LPC Savings Paks, these bundled offerings are available to residential customers and combine local and long distance telephone services, calling features, voice mail, high speed Internet, and computer security services.

> Dave Powell, Operations Manager of La Porte City Telephone Company, said, "We are excited to offer customers what they have asked for. Customers can choose which services they want to bundle in the LPC

Savings Pak—combining the best of our services for one low, discounted price."

For more information about bundled telephone, Internet, and security services, contact La Porte City Telephone at 342-3369. For a limited time, get a FREE \$25 Visa gift card when you subscribe to a LPC Savings Pak.

### **Congratulations**

Congratulations to Diana Parks of Mt. Auburn who was the winner of the Samsung Netbook drawing in December.

> We appreciate the participation of the customers who subscribed to high speed Internet in November and December and were entered into the drawing!

### First Annual Mitten Tree Program a Success

La Porte City Telephone Co. wrapped up the first annual "Mitten Tree Program" in December. The purpose of the "Mitten Tree Program" was to collect new or handmade

hats, gloves, mittens and scarves for individuals within our community who are in need. This was an opportunity for individuals, families, groups and businesses to support this local program and help children and adults stay warm during the winter months.



Jan | Feb 2010

Over 100 pairs of hats, gloves, and mittens

were donated to the La Porte City Elementary, local food pantry, Dysart Elementary, La Porte City Preschool, the FFA Giving Tree, and local families in need. Customer Service Representative Barb Bader said, "We extend our sincerest appreciation to all of our customers who took the time to drive to our office and drop off their donations. Our hearts were warmed by everyone's generosity." LPC Telephone also collected many donations for the local food shelf in November and December.

Plans are underway to continue to sponsor the Mitten Tree Program and food shelf donations again this fall.

> Visit LPCTel.com It's the new year and time for a new website!

#### Telephone Service and More!



# **Recipe Corner**

### Valentine Cherry Crisp

2 cans cherry pie filling1 box of yellow cake mix1 stick of butter



Pour 2 cans of cherry pie filling in bottom of 9x13 pan. Pour box of cake mix over the pie filling. Melt the butter and drizzle on the top.

Submitted by Heidi Barz, Customer Service Rep.

Bake at 350 degrees about 25 minutes or until golden brown.



Pictured are: Ria Clark, Susan Powell, Jim Robertson, Dick Sides

## **Dick Sides Retires After 44 Years**

After faithfully serving customers in and around the communities of La Porte City and Mt. Auburn for 44 years, Dick Sides retired from La Porte City Telephone Co. in December.

Dick saw many changes in telecommunications over his fourdecade tenure, including such milestones as the end of the party line to the birth of the Internet. Caring for customers was Dick's number one priority and his talents will be missed by customers and co-workers alike.

Approximately 100 people visited Dick's retirement party on December 16th to wish him well and show appreciation for his dedication. Best of luck Dick; we will miss you!



### Visit LPCTel.com

It's a new year and time for a new website! LPC Telephone Co. is excited to unveil LPCTel. com, a website with the tools you need to communicate better. Our new site features a link to easily check your email, access customer service, view past issues of the LPC Live newsletter, and more.

In addition to our new site, also remember to feel free to stop by our full-service business office in La Porte City for all your communication needs!

## We're here when you need us.

306 Main Street P.O. Box 185 La Porte City, Iowa 50651 Monday - Friday 8:00 a.m. - 4:30 p.m.

#### (319) 342-3369

email: lpctel@netins.net

#### Internet Tech Support 800-205-1110

Iowa Network Services SecureIT Tech Support 877-373-3320

#### After Hours Repair (319) 342-2222

Payments are due on the 20th of each month. Please include bill stub with your payment. For your convenience, La Porte City Telephone offers Automatic Bank Deduct. (Payments can be taken out of your checking or savings account.) There is a drop box in the front of the office.



### Telephone Service and More!