



For a limited time, save \$50
on wireless installation*
from La Porte City Telephone Company.
For more information or to schedule an
appointment, call us at (319) 342-3369.
*Some restrictions apply

Enjoy the Sunshine While You're Online

Wish you could take your laptop out to your patio or deck and still have Internet access?

You can with wireless Internet from La Porte City Telephone Company. One of our technicians will come to your home and set up a wireless router for our high speed Internet service. Then you won't need to be stuck inside to enjoy your online activities.

Wireless Internet from LPC Tel Co also gives you:

- Convenience of being able to use multiple Web-enabled devices in your home
- Ease of online access for your guests
- Flexibility to get Internet access even in areas of your home that would otherwise be difficult due to wiring issues
- Locally provided service, whenever you need it

Lighting Up the Festival of Trails

Gathering to watch the amazing fireworks at the Festival of Trails Days celebration is a long time tradition for our community. LPC Telephone is honored to co-sponsor this celebration since 1991. The fireworks are ignited by members of Iowa Pyrotechnics Association. La Porte City Telephone Company's CEO, Jim Robertson, is a long-time member of this organization. Join us in celebrating our hometown's heritage at La Porte City's annual Festival of Trails on June 15th and 16th.

Festival of Trails events include:

Friday, June 15

7:00 p.m. Disney-Themed Parade

9:00 p.m. Fireworks co-sponsored by La Porte City Telephone Company on the east of Sacred Heart Church (new location due to road construction)

Saturday, June 16

7:00 – 11:00 a.m. Omelet Breakfast at the LPC Golf Course

9:00 a.m. 5K Run at the High School

1:00 p.m. Car Show on Main Street



We'd "Like" To Connect With You on Facebook

It's time to socialize! We encourage you to visit La Porte City Telephone Company on Facebook and "Like" us. By doing so, you'll be the first to know about our newest products and services, special events, and current promotions.

It's Important to Understand the Rural Call Completion Issue

Are long-distance calls not getting through to you?

Many people living in rural America are still experiencing intermittent problems receiving long distance phone calls from across the country.

You may have encountered any of the following:

Someone tells you he/she tried to call you but the call didn't get through, or the caller heard ringing but you didn't.

A call came through to you but the quality was poor.

A call came through but the Caller ID was incorrect.

Failed or degraded calls not only undermine the integrity of the nation's telephone networks and frustrate consumers, but they also pose a serious risk to public safety and harm the rural economy. For example, schools may not be able to reach parents with critical alerts, and small businesses may be losing customers.

The problem starts with the long-distance carrier used by the customer who makes the call, and can only be resolved by this carrier.

Local telecommunications providers, such as La Porte City Telephone Company, are not the cause of the problem. We strive to provide excellent service at all times, and are as frustrated as you are by the illegal practices of some long-distance carriers and their agents.

We will continue to do everything in our power to provide you with premium service and to ensure that outside carriers meet their responsibility to deliver calls to our network so we can, in turn, deliver those calls to you. If you have questions or want to report an incident, call LPC Tel Co at (319) 342-3369.

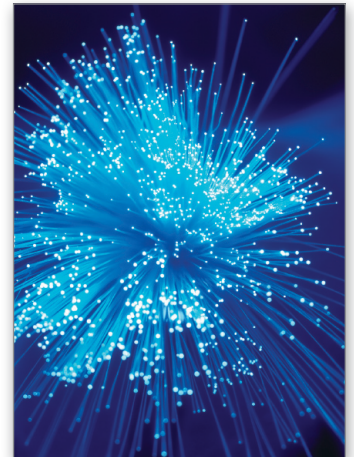
Fiber-To-The-Home will provide many benefits to customers including:

• **More Bandwidth** - Fiber has the capability to transport virtually unlimited bandwidth.

This will accommodate today's demand for high speed Internet connections as well as the advanced applications of tomorrow. The closer the fiber is to a home or business, the more bandwidth will be available for the end user.

• **Greater Reliability** - Fiber optic cables are less susceptible to glitches than traditional copper wires and can withstand the shock and vibration from inclement weather.

• **Future Flexibility** - FTTH is considered "future proof" and offers the flexibility to deliver additional services in the years to come.



FIBER NETWORK CONSTRUCTION TIMELINE >>>

JUNE

- ✓ Finish outside fiber optic network construction in La Porte City
- ✓ Finish splicing fiber optic cables
- ✓ Begin installing ONT enclosures on the outside of homes and businesses

JULY

- ✓ Finish repairing property disrupted by construction in La Porte City
- ✓ Begin testing the activation of Fiber-To-The-Home customers

We're here when you need us.

306 Main Street
P.O. Box 185
La Porte City, Iowa 50651
Monday - Friday
8:00 a.m. - 4:30 p.m.

(319) 342-3369
email: lpctel@netins.net

Internet Tech Support

800-205-1110
Iowa Network Services
SecureIT Tech Support
877-373-3320

After Hours Repair

(319) 342-2213

Payments are due on the 20th of each month. Please include bill stub with your payment. For your convenience, La Porte City Telephone offers Automatic Bank Deduct. (Payments can be taken out of your checking or savings account.) There is a drop box in the front of the office.



Telephone Service and More!