

New! Amplified and Big Button Phones

Imagine not hearing your faraway grandchild’s “I love you” or not understanding what your doctor is trying to explain over the phone. If you struggle with hearing loss during phone calls, we may have a solution.

The Clarity® D703™ is designed to make it easy to dial the phone, hear it ring, and carry on conversations. It combines hearing, vision, and mobility solutions into one great value. These high-quality phones include features like programmable memory buttons, adjustable volume for people with mild to moderate hearing loss, extra-large buttons for easy dialing, and bright visual ring flasher. Visit our office at 306 Main Street in La Porte City and let Barb and Heidi help you with your telephone equipment needs.



Empowering the Community Against Fraud



Thank you to all who attended the Personal Fraud Protection workshop in July. We extend our sincere appreciation to Chief Larry Feaker from the La Porte City Police Department for sharing examples of area fraud cases.

Visit <https://www.consumer.ftc.gov/scam-alerts> for the latest scam alerts and how you can protect yourself from fraud.

In An Emergency, A Landline Tells 911 Your Exact Location

If you use a cellphone to make a call to 911 — and you can’t say the address due to a medical condition or other reason — dispatchers may not be able to pinpoint your exact location quickly.

Why? In most communities, 911 systems are not equipped to provide dispatchers with specific location information from the phone record if you call from a cellphone. The best they can do is to try and get a general indication of your location based on the closest cell tower site. This data exchange can take minutes; sometimes, it doesn’t return a location at all. By contrast, if you call 911 from a landline phone, the phone record is tied to a specific physical location, and the dispatcher will be able to locate you quickly and send the appropriate help. The 911 system was designed for landline phones, and it transmits your call and your location instantly over a hard-wired connection.

While cellphone convenience is a great thing when you’re out and about, your safety and security are two important reasons to also keep a landline phone at home.

The Connector

Expect More. Do More.

Q4 2017 Newsletter



BUSINESS SPOTLIGHT

Pipho Family Dentistry

Making a visit to the dentist something you can smile about! The mother-son duo Pipho Family Dentistry understand that most people are not keen on seeing their dentists. However, Dr. Donna Pipho has made a sometimes-uncomfortable service as enjoyable as possible since she started her general dentistry practice in 1978. Dr. Pipho along with her son, Dr. Bob Pipho who joined the practice in 2008, have assembled a team of nine professionals who strive to care for their patients as if they are family. With a shared focus on creating positive customer experience, Pipho Family Dentistry has been a loyal customer of LPC Connect since day 1.

Located at 410 Highway 218 North in La Porte City, Pipho Family Dentistry depends on telephone, fax, and Fusion internet services for an efficient and productive business. “The reliability and customer service from LPC Connect ensure streamlined service. It’s our only mode of communication with our patients and we appreciate LPC Connect’s promptness and friendly service,” said Dr. Bob Pipho, co-owner. LPC Connect went the extra-mile when the practice experienced a computer networking problem. “Without LPC Connect’s knowledgeable employees, we would have been down for days,” praised Dr. Pipho.

Thank you to the owners and staff at Pipho Family Dentistry for your business, loyalty, and contributions to the La Porte City area.



Pictured is Dr. Bob Pipho.

Community Spirit Abounds at the Festival of Trails Parade

Pictured are LPC Connect’s technician, Kraig DeVries and his family as they represented LPC Connect in the Festival of Trails parade this summer. LPC Connect is proud to be the Presenting Sponsor of La Porte City’s annual celebration!



LPC Connect

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La Porte City, Iowa 50651
Monday - Friday
8:00 a.m. - 4:30 p.m.

319-342-3369

email: lpctelco@lpctel.net
www.lpctel.com
www.facebook.com/lpctel

Internet Tech Support: 855-558-9863
SecureIT Tech Support: 877-373-3320
After Hours Repair: 319-342-2213

LPC Connect In Our Community

DAVE POWELL



When you think of LPC Connect, Dave Powell is one of the employees that comes to mind. When Dave started with the La Porte City Telephone Company in 1981, local and long distance telephone service were staples in every home and business. Fast forward 34 years and Dave's job is a lot different in many ways. As LPC Connect's operations manager, Dave oversees the day-to-day functions of the company, working outside, and interacting with customers - which is his favorite part of his job.

Launching high-speed internet service and building the Fusion fiber-optic network are two memorable milestones that Dave led during his tenure at LPC Connect. Dave and his team at LPC Connect are launching the new "Cans for our Community" initiative to raise money for civic projects in La Porte City. Outside of work, Dave has devoted time raising his two grown sons, Dallas and Damon. As an avid outdoorsman, he loves boating and fishing on the Mississippi, spending time at his cabin in Guttenberg, golfing, and bow hunting.

Join us in thanking Dave for setting an example for great customer service and technology expertise!



Everything You Need To Know About TVEverywhere

WHAT IS TVEVERYWHERE?

It's a free service available to subscribers of qualifying FusionTV packages. With WatchTVEverywhere, you can watch some of your favorite channels and programming — including live TV and full episodes of current TV shows — on your tablet, smartphone, or laptop.

WHERE CAN I USE IT?

You can use TVEverywhere anywhere you have an internet connection such as hotels, vacation homes, airports, and restaurants. TVEverywhere is also handy to use at home when you want an extra "TV screen."

HOW DO I GET STARTED?

The first step is to complete a one-time registration:

- Go to www.watchtveverywhere.com and select LPC Connect in the drop-down menu.
- Click the Register link.
- Complete the registration form.
- Check your email. You will receive a message with an activation link.
- Click on the link to complete the registration process.

WHAT'S AVAILABLE ON TVEVERYWHERE FOR ME TO WATCH?

After you've registered with TVEverywhere, click "Log In," and enter your username and password. Then click on the TV network you want to watch, and you'll see a list of available TVEverywhere programs. You can watch any TVEverywhere program as long as it's on a network you subscribe to through your LPC Connect FusionTV package.

If you have questions about TVEverywhere, call us at 319-342-3369.

"Best service in town, right here at LPC Connect!" – Ronald D. Morrison

"I really like the new LPC Connect extended router!" – Sue Clark



LPC Connect Partners with Thriftway to Feed the Hungry

Beginning November 1 through December 31, LPC Connect is partnering with Thriftway in La Porte City to combat hunger over the holidays by asking for your donations to stock the LPC Food Pantry. Visit Thriftway, pick up an LPC Connect grocery tote, and use this tote to fill it with non-perishable food items or personal care products. For every five totes donated from purchases made at Thriftway, they will donate one tote of groceries to the LPC Connect Food Pantry. LPC Connect is also collecting Food Pantry donations at our office on 306 Main Street in La Porte City.

1. Pick up a grocery tote at Thriftway
2. Fill it with non-perishable food items or personal care products while you shop
3. Leave the tote at Thriftway and they will donate one tote of groceries for every five totes donated by Thriftway patrons to the LPC Food Pantry



8th Annual Mitten Tree Program Underway

Pictured is Shirley Bagenstos who handmakes cold weather gear throughout the year and donates them to LPC Connect's Mitten Tree. LPC Connect is hosting the Mitten Tree Program again this year through Christmas. We are collecting new or handmade hats, gloves, mittens, and scarves for people within our community who are in need. This is an opportunity for individuals, families, groups and businesses to support a local program and help children and adults stay warm during the winter months. The proceeds will go to families of Black Hawk, Benton and Tama counties.

As an added bonus, LPC Connect customers who make a donation to the Food Pantry or Mitten Tree will be entered into a drawing for a LPC Connect gift package. Please contact Barb or Heidi at 319-342-3369, or visit us at www.facebook.com/lpctel for details.



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CONGRATULATIONS DENISE for winning the iPad Mini contest in August and thanks to all who entered the drawing. Like us on Facebook and stay tuned for more giveaways from LPC Connect!



Pictured are Heidi Barz, LPC Connect and Denise Clark.

You're Invited to LPC Connect's Holiday Customer Appreciation Celebration

Friday, December 1st | 1:00 to 4:00 p.m.

We're hosting our annual Holiday Customer Appreciation Celebration at 306 Main Street, La Porte City to say thanks for being an LPC Connect customer in 2017. You'll be treated to holiday refreshments and enter for a chance to win door prizes.

