

LPC CONNECT ACCEPTING DONATIONS FOR FOOD PANTRY & MITTEN TREE

Beginning this month and while supplies last, visit LPC Connect to pick up a LPC Connect grocery tote, and we invite you to use this tote to fill it with non-perishable food items or cold weather gear for our holiday box drive and Mitten Tree that runs through December. We encourage you to use the tote to donate cans of vegetables, fruits, soup, or cereal as well as other nonperishable food items including items for the Cedar Valley Food Pantry holiday boxes, before Thanksgiving.



- ITEMS NEEDED FOR HOLIDAY BOXES INCLUDE:
- Green beans
 - Pumpkin
 - Corn
 - Cornbread

- Cream of mushroom soup
 - Instant potatoes
 - Applesauce

- Evaporated milk
 - Biscuit mixes
 - Gravy mixes
 - Stuffing mixes

- Muffin mixes
 - Cake mixes

LPC Connect is hosting the Mitten Tree Program again this year through Christmas.

We are collecting new or handmade hats, gloves, mittens and scarves for people within our community who are in need. This is an opportunity for individuals, families, groups and businesses to support a local program and help a child/children, adults and/ or seniors to stay warm during the winter months. The proceeds will go to families of Black Hawk, Benton and Tama counties.

- Pick up a grocery tote from LPC Connect
- Fill it with non-perishable items for the holiday boxes or cold weather gear for the Mitten Tree
- Drop off the items to LPC Connect, 306 Main Street, La Porte City, Iowa
- Keep the tote for yourself!

As an added bonus, LPC Connect customers who make a donation will be entered into a drawing for a LPC Connect gift package. Please contact Barb or Heidi at **319-342-3369**, or visit us at **www.facebook.com/lpctel** for details.



WISHING YOU THE HAPPIEST OF HOLIDAYS



Join in the spirit of the season. The holidays are a wonderful opportunity to celebrate and appreciate our many blessings.

We hope you cherish all these moments, and we wish you and your family a happy, healthy holiday and joyous 2016.

*From all of us at LPC Connect
Dallas, Barb, Dave, Kraig,
Heidi, and Mitch*

LPC Connect

306 Main St. • P.O. Box 185
La Porte City, Iowa 50651
Monday - Friday
8:00 a.m. - 4:30 p.m.

319-342-3369

email: lpctelco@lpctel.net
www.lpctel.com
www.facebook.com/lpctel

Internet Tech Support: 855-558-9863
SecureIT Tech Support: 877-373-3320
After Hours Repair: 319-342-2213

The Connector

Expect More. Do More.

Q4 2015 Newsletter



BUSINESS SPOTLIGHT LA PORTE CITY BAKERY

La Porte City Bakery Etc., is a hometown bakery and restaurant located at 309 Main Street in La Porte City. Founded by Dee and Dick Hutton in 1998, La Porte City Bakery Etc. has delighted locals and the surrounding communities with a wide variety of pastries such as glazed donuts, cinnamon twists, long johns, decorated cakes, and bread baked fresh daily. This unique bakery is also known for delicious breakfast and lunch specials. No crowd is too big or too small for Dee and Dick, as their restaurant seats 40 people and this summer they served over 2,800 glazed donuts to RAGRAI participants.

The Huttons appreciate and rely on the support of local customers and their local communications provider, LPC Connect. In the beginning, La Porte City Bakery chose LPC Connect to provide telephone, long distance, and high-speed Internet services to help their business be efficient and productive. “We download a lot of pictures to draw on cakes for decorating. Orders are called in daily and we depend on reliable phone service for customers and business,” said Dee. Like many urban coffee shops and restaurants, LPC Bakery Etc. offers Wi-Fi Internet access to their patrons.

“Friendly, helpful, fast, and efficient service,” is what they appreciate the most their experience with LPC Connect employees. La Porte City Bakery Etc. employs six people and values excellent customer service. “If we have concerns or questions, we can talk to a live person at LPC Connect and have a dialogue.”

With dependable communications to aid them, Dee and Dick value their neighborly relationship with LPC Connect. “They go the extra-mile to answer questions and walk us through the every-changing industry of communications”, Dee adds.



Thanks to its customer service, LPC Connect has been La Porte City Bakery Etc. provider of choice for 18 years and the partnership remains strong. Thank you for your business!

IS OUTDATED HARDWARE AFFECTING YOUR INTERNET CONNECTION?

If you’re experiencing “drops” in your Internet connection or the speed seems to have slowed down, it may have nothing to do with your service from LPC Connect. The culprit could instead be outdated hardware in your home, namely your wireless router. For example, some older routers have a speed cap limiting the maximum Internet speed possible.

If you need to update your wireless router, contact the local experts at LPC Connect. **Simply call to arrange a convenient installation appointment and our technicians will secure your wireless network to protect it from hackers and bandwidth theft.**

Please call us at 319-342-3369 for more information about LPC Connect’s Wi-Fi networking service or troubleshooting help.



YOUR LPC CONNECT FUSION INTERNET IS NOW FASTER... FOR FREE!

Let's face it, when it comes to Internet, more is more. With LPC Connect Fusion Internet, you can do more, connect more, and experience more, faster. LPC Connect is constantly looking for ways to improve our products and services. We do this by listening to you, our valued customers, to meet your needs and wants.

The number of devices connecting to the Internet by customers in their homes and businesses are increasing exponentially based on the results of LPC Connect's annual Customer Satisfaction Survey. You also asked for faster Internet speeds, so we listened.

LPC Connect increased Fusion Internet speeds in September for all subscribers. Best of all, your price remained the same.

DON'T FORGET THE FREE EXTRAS YOU GET WITH EVERY INTERNET PACKAGE:

- UNLIMITED data with no caps or overages
- FREE 5 email accounts with spam and email virus filtering
- FREE 24x7 Internet Tech Support
- FREE access to more than 3,500 live sports events on ESPN3.com
- LPC Connect gives you what you pay for – exceptional local service and a hassle-free experience.

We hope you enjoy your faster Internet. If you have any questions, please do not hesitate to call us at 319-342-3369.

FIVE REASONS TO KEEP A LANDLINE PHONE

A landline phone is the most reliable device on the market today and offers these advantages:

1. Provides security in an emergency by providing your exact location to 911 dispatchers.
2. Gives you superior sound quality and clarity.
3. Works even during an electrical outage.
4. Provides unlimited local calling.
5. Keeps your communications dollars here to boost our local economy.

Please remember that VoIP and wireless services can fail to perform as needed during power outages.

Landline connections are still far superior for emergency needs, and we strongly encourage you to stay with, or return to, landline phone service for safety and reliability.

Best of all, you can enjoy all these valuable advantages for a very low monthly rate. Call LPC Connect at 319-342-3369 for more details.



BINGO IS BACK IN NOVEMBER AND DECEMBER

TO PLAY:

LPC Connect will draw two bingo numbers each weekday (except holidays), in November and December. The numbers will be displayed at our Facebook page facebook.com/lpctel. You can also find numbers on FusionTV Channel 3 DAILY. **Numbers will not be provided over the phone**

TO WIN:

- Be the first person to bring in a card to the LPC Connect office at 306 Main Street in La Porte City with a "Straight-Line", "X", or "Blackout" bingo on any one card and bring the winning card into our office to win a \$5.00 bill credit and a LPC Connect gift package.
- Play all three cards at one time and continue to play even if you are not the Straight-Line or X bingo winners. Winning cards may only be redeemed in person in our office. line or X Bingo winners. Winning cards may only be redeemed in person in our office.

You must not separate, alter or photocopy your cards. The numbers must be clearly legible. Cards sent with your November and December LPC Connect bills are the only cards you are eligible to play.



8TH ANNUAL CHOCOLATE WALK



The La Porte City Chamber of Commerce will host their 8th annual Chocolate Walk on **October 8, 2015**. Businesses in La Porte City will be offering chocolate treats from 5:30 – 8 p.m. Stroll from business to business enjoying chocolate martinis, homemade truffles, chocolate fountains, chocolate dipped strawberries and cake balls, just to name a few.

The Chocolate Walk is a great opportunity to visit businesses you may not always get a chance to see and to get a sneak peek at what La Porte City has to offer for the holidays!

Barb and Heidi will be serving chocolate sensations at the LPC Connect office on Main Street. Please stop by for a chocolate temptation on **Thursday, October 8, 2015!**

DARE TO BE SUPER

Experience TV like never before with FusionTV!

Traditional satellite and cable TV have met their match with LPC Connect's FusionTV. Our **100% fiber-optic Fusion Network** delivers extraordinary entertainment, so you can become a **"SUPER YOU"**.

- Local office with friendly, knowledgeable customer service reps and technicians
- More than 240 digital channels including 60 in HD and 53 commercial-free music channels

Call LPC Connect at 319-342-3369 for more details.



YOU ARE INVITED to Our Customer Appreciation Open House

YOU ARE VERY IMPORTANT TO LPC CONNECT. That's why you are invited to our Holiday Customer Appreciation Celebration on **Friday, December 4, 2015, from 1 – 4 p.m.** at our office on 306 Main Street, La Porte City.

We want to thank you for choosing us as your communications provider and treat you to holiday festivities including free food, beverages, and a grand prize drawing.



Introducing the Convenience of Voicemail to Email

More ways to manage your messages with efficiency—whether you're at home, work or on the road—from any computer or smartphone!



This convenient combination lets you:

- Receive an email with the Caller ID information and an attached audio file so you can listen to your LPC Connect voice mail on your smartphone.
- Check your voice mail messages from any computer.
- Listen to your voice mail messages online.
- Save important voice mail messages on your computer

Best of all, Voicemail to Email can be added at no cost if you are a current LPC Connect Voicemail subscriber. For more details on Voicemail to Email or to add LPC Connect's voicemail service, call 319-342-3369.

