



LPC Connect

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The Connector

Expect More. Do More.

Q3 2016 Newsletter



BUSINESS SPOTLIGHT

CEDAR VALLEY BANK& TRUST CREDITS LPC CONNECT FOR LENDING A HELPING HAND

"It's all about you" is their motto.
Cedar Valley Bank & Trust's highest priority is serving and supporting the communities and customers they consider friends and neighbors, according to David Coulter, who is president and owner of the bank formerly known as Mount Auburn Savings Bank.



Pictured are: Val Reiter, Karen Morrison, Lisa McCool, Eric Coulter, Sue DeVries, and Kim Frush

Coulter says what makes Cedar Valley Bank & Trust unique is that they focus on customers' individual needs. "You can get everything you need from one place. From opening a child's first savings account to financing a home purchase to planning for a comfortable retirement, Cedar Valley Bank & Trust can help you. We have all the products you can get at a large regional bank. When you call the bank, you get us, not a machine. A handshake is still important to us," added Coulter. Both LPC Connect and Cedar Valley Bank & Trust share these same core values.

The relationship between LPC Connect and Cedar Valley Bank & Trust spans over a century, as the bank has been an LPC Connect customer since 1907. More recently, LPC Connect installed a VLAN between the La Porte City and Vinton offices, which provides an uninterrupted Ethernet connection allowing for the staff of 15 employees to perform critical business functions. They also subscribe to telephone and Internet services from LPC Connect.

Cedar Valley Bank & Trust benefits not just from LPC Connect's services, but also from their customer service. Coulter points out, "We appreciate the quick response time from LPC Connect when we have phone or internet problems. We previously had worked with a large phone service in the Vinton office and we appreciate how LPC Connect understands when we have an urgent need that needs to be repaired quickly in order for us to continue to do business. Having a locally owned phone and Internet provider right across the street from us has been very helpful to our business. We get service quick and done right, which is essential to our business."



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JESSE WASSON AWARD TO JON AND HEIDI BARZ

Jon and Heidi Barz were presented with the 2016 Jesse Wasson Award at a ceremony during the LPC Lions Festival of Trails Celebration June 16, 2016. Established in 1980. the Jesse Wasson Award is designed to honor members of the community who have distinguished themselves as caring, committed citizens who are dedicated to community betterment. The award is named after the City's founder, Dr. Jesse Wasson.

Jon. co-owner of Restoration Services, Inc., and Heidi. a Customer Service Representative with LPC Connect, have made contributions to the community through their involvement in a wide range of activities connected to local service organizations, Union schools and their church.

Jon and Heidi Barz embody the spirit of the Jesse Wasson Award through their communityminded attitude and willingness to help whenever and wherever needed.

Congratulations Jon and Heidi on receiving this distinguished award and thank vou for vour contributions to the community!



APPLY FOR AN AUREON CHARITY GRANT

Aureon, the new name for the lowa Network Services family of companies, is now accepting applications for the quarterly Aureon Charity Grant Program, Our grants are available to lowa communities sponsored by its participating telecommunication companies: LPC Connect is one of these participating companies. The Aureon Charity Grant Committee looks to accept proposals from organizations seeking **///AUREON**

to better their local

communities.

neighborhoods.

There are virtually no restrictions on the number or types of charities that may apply for the grant: however, the program must benefit and be made available to all members of the community. The deadline for submission is the end of each calendar quarter. Aureon created the grant program in 1993 to increase service and support to rural independent telecommunications companies and the communities they serve. The Aureon Charity Grant Program awards grants on a quarterly basis. Over the course of twelve years. Aureon has donated over \$850.000 to local communities and their surrounding areas. We believe in rewarding various organizations for their passion and dedication to advancing their own

Interested organizations are encouraged to contact LPC Connect to learn more information about the Aureon Charity Grant Program. Call Barb or Heidi at 319-342-3369.

LPC CONNECT IN YOUR COMMUNITY - KRAIG DEVRIES

LPC Connect works for you, our customers. We are a company that provides local jobs and whose taxes are kept locally. We give back to the communities we serve through civic memberships and employee volunteerism in the roles of coaches, workers, committee members, organizers, leaders, and more.

Kraig DeVries, LPC Connect's plant technician. has been actively involved with several youth programs after moving to La Porte City form Wilton, Iowa. Kraig shares his time and talent as a youth baseball, basketball, and football coach for more than seven years in addition to being a Boy Scout leader for 5 years.

Kraig is married to Sue and has two sons Reece and Ryan, which fuels his passion for working with kids. "I love being involved and working with the youth programs," commented DeVries.





LPC CONNECT AT THE FARMERS MARKET

Buying local is a fun way to help our community. We urge you to shop the LPC Chamber Farmers Market this summer on Fridays from 4 p.m. to 6 p.m., June 24 through September 30. Located at 411 Commercial Street next to Tootsies Ice Cream & More, you'll enjoy locally grown produce, baked goods, fresh flowers, plants and crated items from a variety of vendors each week at the Farmers

As one of the local businesses sponsoring the Farmers Market each year, LPC Connected handed out bags and bottled water to customers on June 24th. If anyone is interested in joining the Farmers Market fun on Fridays or for more information, contact Barb at LPC Connect by calling 319-342-3369.

NEW FUSIONTY CHANNELS ADDED TO LINEUP

Our LPC Connect FusionTV lineup continues to grow as more channels become available.

WE'VE RECENTLY ADDED THESE NEW CHANNELS:

583 - WE HD

627 - IFC HD

746 - Sundance HD

If you are interested in trying the crystal-clear picture quality of HD (high-definition) programming, we'll give you the first month of HD service free. You can find a complete list of FusionTV channels on www.lpctel.com or check your on-screen channel guide.

GO GREEN WITH LPC CONNECT PAPERLESS BILLING AND E-Z PAY

Would you like to receive your LPC Connect monthly statement via email? It's simple with paperless billing from LPC Connect. You can receive your monthly statement by email only, or by both email and regular mail.

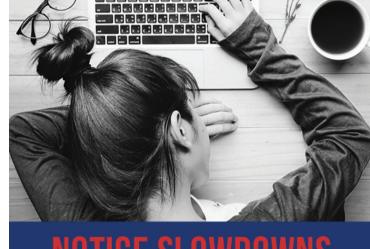
Combine paperless billing with E-Z Pay and the process of paying your LPC Connect bill each month is made faster and easier. You'll save money on paper checks and postage, and you'll save time.

The amount due each month will be automatically paid via the checking account or savings account you select. No more worries about late fees. since you know your payments will be made on time.

By helping LPC Connect cut down on the use of paper bills, you also help conserve natural resources and reduce our carbon footprint.

Call Barb or Heidi at 319-342-3369 to sign up today!





NOTICE SLOWDOWNS ON YOUR WI-FI NETWORK?

LPC Connect offers fast Internet speeds, but if your wireless router is several years old, it could be slowing down your network. For optimal Wi-Fi performance, you need a wireless connection that is reliable and secure. Now is the time to upgrade your wireless router and let the experts at LPC Connect install a Wi-Fi network with fast connections for all your devices.

BUY A NEW ROUTER FOR AS LOW AS \$69.95

CALL 319-342-3369 TO LEARN MORE.