

THREE WAYS TO MAKE YOUR WI-FI FASTER!

Why is my Internet still slow when I've just upgraded to a new speed? LPC Connect is offering lightning fast speeds, but if your Wi-Fi router is out of date or is not set up correctly, you will not get the speed you are supposed to be getting. Here are some tips that will save you time and headaches.

- 1. Move your router to it's ideal position.** Keep your router centrally located and keep away from thick walls made of brick or concrete, water and windows. The true fix for Wi-Fi issues is to install a wireless access point in the locations which have issues. A wireless access point will more or less "boost" or "repeat" the signal in the areas in which it is installed. Installation involves running an Ethernet cable from your router to the location of the access point. Once connected, traffic will run from the router, through the Ethernet cable, and be broadcasted wirelessly from the new access point.
- 2. Make sure your router is secure.** Putting a password on your router or limiting which devices can access your network will keep other people from using your network and slowing it down.
- 3. Get a newer router.** This is a big one! There are so many consumers that don't understand how many devices they actually are trying to run on a home network. You may only have 3 people in your house, but if each of you has a computer, phone, tablet, plus a gaming console that will easily exceed your entry level router's capacity. One of the main things we see with a customer's slow Wi-Fi, and internet for that matter, is that their router is causing the issue. This is essentially the brain of your network as EVERYTHING runs through it. A HIGH Wi-Fi signal is not an indicator of FAST Wi-Fi speed. You may have the correct channel selected, a security key, and a fast internet speed package, but if your router cannot handle the amount of traffic you are trying to put through it, you will see no improvement.

LPC Connect's wireless networking service includes setup and configuration of a wireless router as well as wireless security and encryption features. **For more details on our Wi-Fi networking service, call 319-342-3369.**

YOU'LL LOVE WHAT'S IN ZIMBRA EMAIL (and What Isn't!)

As a customer of LPC Connect high-speed Internet, you now have access to the well-designed and streamlined email service from Zimbra. It's simple to use and takes only minutes to learn.

LOTS OF CONVENIENT FEATURES

LPC Connect Mail, powered by Zimbra, is packed with features to save you time and make life a little easier:

- 15 GB of storage space for email — never max out your inbox again
- Anywhere, anytime access to email
- Top-of-the-line protection from spam and viruses to keep you safe from online threats
- Powerful search capabilities let you quickly and easily find messages and filter results based on email address, date and more
- 24-hour live technical support

If you prefer to view your email on a phone or tablet rather than on a computer, Zimbra's mobile access makes it easy to read, send and store emails right from your mobile device. And your email is always synced and current, no matter what device you use.

NO ADVERTISING OR THIRD-PARTY ACCESS

Gone are the days of clunky, ad-laden webmail platforms. With Zimbra, there's no need to worry about third parties gaining access to your email. Unlike free email services, Zimbra has no advertising and information is not granted to advertisers, so your email remains private and free of ads.

Questions about this email service or want more information? Call 319-342-3369 or visit www.lpctel.com.



LPC Connect

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8:00 a.m. - 4:30 p.m.

319-342-3369

email: lpctelco@lpctel.net
www.lpctel.com
www.facebook.com/lpctel

Internet Tech Support: 855-558-9863
SecureIT Tech Support: 877-373-3320
After Hours Repair: 319-342-2213

The Connector

Expect More. Do More.

Q3 2015 Newsletter



BUSINESS SPOTLIGHT

BLACK HAWK AUTO REFINISHERS

Black Hawk Auto Refinishers in La Porte City, IA is an automotive body shop with a primary focus on collision and insurance work on vehicles that have been involved in an accident. They also specialize in classic car and truck restoration and they have served the community for over 27 years. Founded by Mike Chingren in 1988, the body shop is a family-oriented business and he employs one full-time and one part-time employee plus himself. In 2013, Black Hawk Auto Refinishers relocated to a new shop at 1427 East Tama Road in rural La Porte City.

"When I have had trouble, LPC Connect has turned what seemed like a difficult situation into a simple fix," Mike says. "They always come up with an answer to any problems, even if it means traveling out here to solve the problem."

When Black Hawk Auto Refinishers first opened its doors, Mike chose LPC Connect to provide telephone and long distance services for calling and faxing. The phone service remains, and Black Hawk Auto Refinishers has since added Internet and FusionTV services. Each service is integral to conducting business and communicating with customers, vendors, and insurance companies.

"The fiber optic capabilities have really helped us correspond with insurance companies, send photos and estimates of our customers wrecked vehicles to their insurance companies. The download speeds have made it possible to do online training and videos without traveling to other cities to get this training. The speeds available with fiber optics has put us at the very top of the spectrum for business communications nation-wide."

Thanks to its customer service, LPC Connect has been Black Hawk Auto Refinishers provider of choice for 27 years, and the partnership remains strong. Thank you for your business!

IOWA NETWORK SERVICES, INC.

AWARDS GRANT TO LA PORTE CITY FFA HISTORICAL & AG MUSEUM

Iowa Network Services, Inc. (INS) presented an INS Charity Grant Program award for \$500.00 to La Porte City FFA Historical & Ag Museum. The grant was presented in conjunction with LPC Connect who sponsored the grant application. INS created the grant program in 1993 to increase service and support to the rural Independent Telecommunications Companies and the communities it services. For more information about the Iowa Network Services Charity Grant Program, visit www.lpctel.com.



Pictured are Mike Stevens, Julie Miller, Joe Craig, Heidi Barz and Barb Bader.

Keep Boredom at Bay with WatchTVEverywhere!

CARRY ENTERTAINMENT WITH YOU ON ANY DEVICE FOR FREE!

Banish boredom! WatchTVEverywhere provides streaming access to top rated shows and movies from over 45 different networks.

You can WatchTVEverywhere from wherever you receive an Internet connection — school, work, or on vacation! Watch programs anytime, anywhere, on any device — smartphone, tablet, or computer.

- **Watch your favorite shows and movies** wherever you have Internet.
- **Enjoy live, real-time streaming.**
- **Access channels** you currently subscribe to on FusionTV, FREE!*
- **Platform is simple** and easy to use.

GETTING STARTED HAS NEVER BEEN EASIER.

Visit www.watchtveverywhere.com to create a free account, username and password.

DON'T WAIT...

Activate your Fusion Fiber Optic Network connection before July 31st!

- Activate your service today and start enjoying the benefits of your super-fast, super-reliable fiber-optic connection.
- **DOUBLE** your Silver or Gold Internet speed for **NO EXTRA CHARGE** when you activate your Fusion Network connection.

Please call our office at 319-342-3369 BEFORE JULY 31, 2015 and schedule your Fusion activation to avoid service interruption.



45+ WatchTVEverywhere Networks:*

ABC	Hallmark Channel
ABC Family	History
Adult Swim	HLN
A&E	Lifetime
BET	Lifetime Movie Network
Bravo	MSNBC
C-SPAN	MTV
Cartoon Network	NBC
CMT	NBC Entertainment
CNBC	NBC Sports Network
CNN	Nickelodeon
Comedy	Nick Jr.
Disney Channel	Oxygen
Disney Junior	QVC
Disney XD	SEC
E!	Spike
Encore	Starz
ESPN	Style
ESPN2	TBS
ESPN News	TCM
ESPNU	Telemundo
FYI	TNT
Golf	TruTV
H2	VH1



FUSIONTV BEATS THE COMPETITION IN CUSTOMER SATISFACTION RATINGS

A recent survey conducted by American Customer Satisfaction Index (ACSI) revealed the satisfaction of customers to TV subscriptions including cable and TV satellites. American Satisfaction index is a company that uses a multi-dimensional method to measure customer satisfaction and to provide insightful analysis of customer satisfaction. Here's how LPC Connect's ACSI ratings from the 2015* Customer Satisfaction Survey conducted by an independent firm ranked among other popular subscription television service providers:

1. LPC Connect (FusionTV) **86/100**
2. DIRECTV **68/100**
3. Dish Network **67/100**
4. Mediacom Communications **51/100**



"I have FusionTV, Internet and Phone and I'm impressed!! No issues at all. If you are in the area, you should switch!!"

- Blake Buckingham, La Porte City

Unlike traditional satellite or cable TV, FusionTV uses LPC Connect's 100% fiber-optic network to deliver razor-sharp picture clarity plus many unique features:

- **High Definition Programming** – over 60 high definition channels with extraordinary picture clarity and theater-quality sound.
- **Whole Home DVR (Digital Video Recorder)** - Record your programs and access them from any digital box in the home, allowing for multi-room viewing and recording. You also have the ability to pause and rewind live TV plus manage and schedule your DVR from any Internet connection.
- **Parental Controls** - Manage your children's access to television programming and movies by blocking programs by channel or rating.
- **TV Caller ID & Voicemail** – Caller ID information is displayed on the TV screen even before the phone rings and subscribers can listen to voicemail messages through their TV. *Voicemail and Caller ID subscription required.*
- **Interactive On-Screen Guide** - Quickly and easily find and enjoy content from TV listings and the whole-home digital video recorders (DVR).
- **Apps** - Free interactive apps with one-button access to a current weather radar, a 5-day forecast, and games, such as Solitaire, while customers are watching their favorite shows.

Why look any further for a TV provider when the best choice is right in your own back yard?

Experience the LPC Connect difference! Try FusionTV from LPC Connect and you'll quickly see why choosing television service from a local provider is the best choice. Call Barb or Heidi today and enjoy **Fast, FREE, professional installation!****

COMPARE FUSIONTV to the Others

	FusionTV	Satellite	Other Cable Providers
Local office you can visit with friendly, knowledgeable customer service representatives and technicians	✓	NO	NO
Packages including local channels starting as low as \$34.95	✓	NO	NO
No signal loss during heavy rainfall	✓	NO	NO
No hidden costs	✓	NO	NO
TV caller ID and voicemail plus interactive weather and game apps	✓	NO	NO
No credit card required	✓	NO	NO
All services on one consolidated bill	✓	NO	NO
Contributes to local community	✓	NO	NO

*Source American Consumer Satisfaction Index www.theasci.org
**Some restrictions apply. Call for details.

* FusionTV subscription required. Live programming not available with all networks. Mobile data rates may apply when accessing a wireless network. WatchTVEverywhere is included with a qualifying FusionTV plan (\$79.95 Premier package). Please call 319-342-3369 to upgrade to the FusionTV Premier package. Some restrictions apply.