



## APPLY TODAY FOR AN INS CHARITY GRANT

Iowa Network Services (INS) is now accepting applications for the quarterly INS Charity Grant Program. INS created the grant program in 1993 to increase services and support to the rural, independent telecommunications companies and communities it serves. The grant is available to Iowa communities that are sponsored by participating telecommunication companies, such as LPC Connect. Grant application forms are available on the LPC Connect or the INS website, [www.iowanetworkservices.com](http://www.iowanetworkservices.com).

There are virtually no restrictions on the number or types of charities that may apply for the grant; however, the program must benefit and be made available to all members of the community. **The deadline for submission is the end of each calendar quarter.** Interested organizations are encouraged to contact Barb or Heidi at LPC Connect to learn more information, as well as obtain and complete the application. All Charity Grant awards will be presented by INS and LPC Connect.

## SIGN UP FOR LPC CONNECT'S E-Z PAY TODAY!

With E-Z Pay, the process of paying your LPC Connect bill each month is made faster and easier. You'll save money on paper checks and postage, and you'll save time.

- **The amount due each month will be automatically paid via your checking or savings account**
- **No more worries about late fees because you know your payments will be made on time**

## LARGE-PRINT BILLS AVAILABLE

**Would you like the print on your bill to be larger?** You can now request a large-print bill. Your account information will be printed in a **16-point font**, which is similar to a small headline in many newspapers. There is no extra charge for a large-print bill, and you may switch back to a regular bill at any time.

**To begin receiving large print bills, call our office at 342-3369.**

## WHAT OUR CUSTOMERS ARE SAYING:

"I am writing this with regard to the recent Internet service you installed for me in the country. 'WOW' is not a big enough word to describe it. I have never been happier. The long wait to receive high-speed Internet in the country was well worth the wait. Many thanks to all who made it possible."

- Peggy Grutz

"I really like the New FusionTV service — you get a lot more channels."

- Donald Nie

## COMING IN SEPTEMBER 2014...



[NFL.COM/REDZONETV](http://NFL.COM/REDZONETV)

Also, don't miss 24/7 football coverage on NFL Network.



## LPC Connect

306 Main St. • P.O. Box 185  
La Porte City, Iowa 50651  
Monday - Friday  
8:00 a.m. - 4:30 p.m.

319-342-3369

email: [lpctel@lpctel.com](mailto:lpctel@lpctel.com)  
[www.lpctel.com](http://www.lpctel.com)  
[www.facebook.com/lpctel](http://www.facebook.com/lpctel)

Internet Tech Support: 855-558-9863  
SecureIT Tech Support: 877-373-3320  
After Hours Repair: 319-342-2213

# The Connector

## Expect More. Do More.

Q3 2014 Newsletter



## HELPING FAMILIES STAY CONNECTED

For more than 106 years, LPC Connect has kept far-away friends and family close with clear, dependable phone service. Today, we continue to help families stay connected with an ever-expanding array of communication options through our Fusion fiber-optic services — including high-speed Internet, FusionTV, smart home monitoring, computer security and voice messaging.

Though technology changes, one thing remains constant: our long-standing commitment to maintaining strong relationships with the people of our community.



**Board of Directors**  
Front row, from left: Ria Clark, Shelly Gates, Susan Robertson; Back row, from left: Michael Buckner and James Robertson



**James Robertson**  
President



**Dave Powell**  
Operations Manager



**Barb Bader**  
Customer Service Representative



**Heidi Barz**  
Customer Service Representative



**Mitch Harrison**  
Plant Technician



**Kraig Devries**  
Plant Technician



## JIM JENSSON RETIRES AFTER 43 YEARS

After faithfully serving customers in and around the communities of La Porte City and Mt. Auburn for 43 years, Jim Jensson retired from LPC Connect in May. Jim experienced many changes in telecommunications over his 43-year tenure as an Outside Plant Technician, including such milestones as the end of the party line, the birth of the Internet and deploying the Fusion fiber-optic network. Jim's extensive knowledge of LPC Connect's plant and technical expertise will be missed by customers and co-workers alike.

**Congratulations on your retirement and thank you for so many years of service, Jim!**

## SET FOR SUMMER SUCCESS

Join us in welcoming LPC Connect's summer outside technicians Alex, Bo and Brian. They will be immersed in technology and communications while earning hands-on experience with activating Fusion fiber-to-the-home customers and installing FusionTV, Internet and phone services.



**Alex Barz**



**Bo Bader**



**Brian Dunkelberger**



# GET MORE FOR LESS with LPC Connect's Fiber-Optic Fusion Network!

## MORE Monthly Savings

- Get a terrific deal with an LPC Savings Pak
- Save money by combining your high-speed Internet, TV, computer security and phone services
- Choose the combination that's right for you

## MORE Ways to Stay Connected

- Super-fast Internet with unlimited data and download speed options — up to 15 Mbps
- On-screen Caller ID and voicemail for your TV

## MORE Reliable TV Reception

- An always-clear signal, no matter what the weather
- No unsightly dish on your roof
- Local weather and community channels

## MORE Convenient Customer Service

- Help is always close by with LPC Connect
- Services from one company on one bill
- 24/7 Internet technical support



# Don't Delay... ACTIVATE YOUR FUSION NETWORK TODAY!

LPC Connect's fiber-optic Fusion Network is now available everywhere we serve, including Mount Auburn! Why wait another minute to experience the Fusion Network? Activate your service today and start enjoying the benefits of your super-fast, super-reliable fiber-optic connection.

Maybe you only have basic telephone service, so you don't think it's necessary to schedule your Fusion Network activation appointment. **BUT, ALL CUSTOMERS WILL GET A FIBER-OPTIC CONNECTION, EVEN IF THEY DO NOT HAVE INTERNET SERVICE.**

If you have LPC Connect's high-speed Internet service, **YOUR SPEEDS WILL DOUBLE WHEN YOU ACTIVATE YOUR FIBER-OPTIC CONNECTION.**

Our goal is to convert every customer to fiber optics as soon as possible, so we appreciate your cooperation in scheduling your appointment today. Please call our office at 342-3369 and choose the time of day and day of the week that best fit your schedule.



## FusionTV Essentials has IFC on channel 227

IFC creates and champions authentic, original content that is "Always On. Slightly Off." Since 1994, IFC has presented a unique television experience, curated to challenge the conventions of storytelling. Original, buzz-worthy series (*Portlandia*, *The Spoils of Babylon*, *Comedy Bang! Bang!*, *The Birthday Boys*, *MARON*) air alongside an extraordinary collection of fan-favorite films and revived cult TV shows.

IFC, provides viewers access to talked-about festivals and events around the country.

# TECH CORNER

Did you know 24/7 computer support is only a phone call away? **TotalTech Services** is the most convenient PC support solution available. All it takes is a phone call to fix virtually any technology problem. A technician will give you a **FREE DIAGNOSIS** and provide the service that you need, all from the comfort of home! Better yet, all **RESULTS ARE GUARANTEED!**

Computer Tune-Up  
**\$49<sup>95</sup>**

We will remotely connect to your computer and perform the necessary clean up to bring your machine back to its optimum performance. Services performed include: review and removal of unwanted/unused programs, cleaning of your registry, removal of temp files, configuration of startup items and memory settings for optimum performance, and education on how to keep your machine running quickly and efficiently.

Our technicians will remotely connect to your computer and perform a full removal of any and all infected files, processes and malicious programs. We will also validate that you have appropriate anti-virus and anti-spyware software installed and that it is up to date and functioning properly.

Virus Spyware Removal  
**\$89<sup>95</sup>**

**CALL FOR HELP TODAY! 1-888-PCFIXFAST**

# SET BOUNDARIES FOR TV VIEWING WITH PARENTAL CONTROLS

LPC Connect's FusionTV service makes it easy to set limits on your kids' TV viewing — even when you're not in the room — with parental controls. With just a few clicks, you can block TV programming at your discretion using the following features:

- **Block a TV show, series or channel.** If you feel a particular show or series is inappropriate for your kids, you can block one episode or an entire series. You can even restrict access to certain channels.
- **Block according to show rating.** You can choose to block any show rated TV-PG, TV-14 or TV-MA if you feel this programming is too mature for your kids.
- **Block by time of day.** This feature allows you to restrict access during time periods reserved for other activities, such as homework.

For additional guidance on making TV viewing decisions for your family, visit commonsensemedia.org to read reviews and recommendations on thousands of movies, TV shows, music, books, apps, video games and websites. For more information about FusionTV, visit [www.lpctel.com](http://www.lpctel.com) or call Barb or Heidi at 342-3369.

# JULY 2014 PAY-PER-VIEW MOVIES AND EVENTS

Catch all the action from the comfort of your home, including blockbuster movies and live sporting events. **Tune to channels 384, 385, 386 and 387.**



Premieres: 7/4



Premieres: 7/17



Premieres: 7/19



Premieres: 7/24



Premieres: 7/12

For more information about FusionTV PPV and to obtain your PPV purchase pin,\* contact Barb or Heidi at 342-3369.

\*Pay-Per-View events may be purchased through the program guide. Programs that are available for PPV purchase will appear in the program guide with a PPV gold ticket symbol, the event price and the air time. To purchase a PPV event, you must have a unique purchase pin. © 2013 - 3DTK Inc. All Rights Reserved. © 2014 Warner Bros. Entertainment Inc. All Rights Reserved. © 2014 Columbia Pictures Industries, Inc. and Twentieth Century Fox Film Corporation. All Rights Reserved. © 2013 Warner Bros. Entertainment Inc. and Legendary Pictures Funding, LLC.