

# LPC Connect Survey Findings

LPC Connect recently conducted surveys of our customers to measure customer satisfaction, service awareness and interest in new technologies. We appreciate the willingness of our customers to participate as well as the great feedback we received. It was evident that you are keeping up with technology — so, we want to keep up with you!

**1. When asked how many connected devices were in your home/business, most of you indicated you have five or more connected devices in the home.**

Ask LPC Connect about our Wi-Fi networking service, so everyone can connect their smartphones, tablets, laptops and gaming systems at the same time.

**2. You indicated you want faster Internet speeds. For customers that have activated their Fusion Network connection, your Internet speeds increased by at least 100 percent.**

For customers that have fiber and have not activated the service yet, you will get faster Internet speeds for no extra charge as long as you keep the same level of service. These areas include rural La Porte City and, soon, Mt. Auburn.

**3. People more frequently used Internet services to access email, followed by Facebook and then news.**

A high percentage of you are using Facebook, so please “Like” us on Facebook for updates, promotions and more!

**4. Customers would like more information about LPC Connect’s Fusion fiber-optic network, so please watch for updates in newsletters, bills, LPCTel.com and Facebook.**

**5. You are looking for computer virus protection, and we have it!**

Contact Barb or Heidi to learn about SecureIT Live, LPC Connect’s fully automated anti-virus/anti-spyware protection.

**6. Thank you for recognizing the importance of our local involvement in the community, and we appreciate your support!**

LPC Connect will sponsor the Festival of Trails fireworks display this year, along with our employees’ and board of directors’ involvement in community organizations, churches and schools.

Your answers and opinions will help us serve you better and develop plans for future technology. Congratulations to the survey drawing winners:

**\$100 Winner**

Nick Fisher

**\$75 Winner**

Robert L. Lassen  
Jeff Volschow

**\$50 Winner**

Tom Zeien Sand & Gravel  
Robert & Debbie Barber  
Tim Deeds

**\$25 Winner**

Jay & Jolene Ellsworth  
Rae Dugan  
Stan Spence  
Clare Foote

## Bingo Winners

Thank you to everyone who played along with LPC Connect’s first Bingo contest. Congratulations to our black-out and grand prize Bingo winners:



Rachel Ward



Kirk Orr



Charles and  
Beverly Schneeman

## La Porte City Women’s Club Presents Spring Style Show

**Monday, April 28 at LPC Golf Club**

Festivities begin at 5:30 p.m. with a social followed by a dinner at 6:00 p.m.

Starting at 6:30 p.m., Spring Fashions will feature styles by Shabby & Chic, Camerons & Henkle Creek and Dillards. Tickets are available at LPC Connect and Cedar Valley Bank for \$15.

## You Must Know What’s Below. Call 811 BEFORE YOU DIG!

Before you do any digging on your property for a home improvement or landscaping project, you need to call 811 first. This will allow buried wiring and other utility lines to be located before the project begins. By taking a minute to make this call, you could prevent days of disruption to services in your neighborhood.

## LPC Connect

306 Main St. • P.O. Box 185  
La Porte City, Iowa 50651

Monday - Friday  
8:00 a.m. - 4:30 p.m.

319-342-3369

email: lpctel@lpctel.com

www.lpctel.com

www.facebook.com/lpctel



Internet Tech Support: 855-558-9863  
SecureIT Tech Support: 877-373-3320  
After Hours Repair: 319-342-2213

# THE CONNECTOR Q2 2014



## Fusion Fiber Optics Now Available in Rural La Porte City

We are excited to announce that all businesses and households in rural La Porte City are now ready to activate their Fusion fiber-optic network connection!

For no additional charge, subscribers will be upgraded to the best communications technology available today. Customers can also choose to add new services to their accounts.

## Rural La Porte City Subscribers — Schedule Your Activation by June 30

Your services will be transferred to our new Fusion Network with minimal to no disruption of your existing service. Our goal is to convert every customer in La Porte City to fiber optics by the end of June, so we appreciate your cooperation in scheduling your appointment soon. All customers in rural La Porte City will be converted to the new Fusion Network, even if you only subscribe to telephone service and do not have Internet service.

## Community Benefits of Fiber Networks

LPC Connect’s Fusion Fiber-to-the-Home (FTTH) network will have a positive impact on economic development by bringing virtually unlimited bandwidth to this community:

- A FTTH network is easier to maintain and delivers 100 times more bandwidth than coaxial, wireless or copper networks.
- Businesses will have a greater ability to compete in the global economy.
- People can work from home — increasing personal productivity and decreasing commute times and air pollution.
- Quality of life is enhanced by access to online entertainment, education and e-commerce.
- Homes and businesses can expect an increase in value.

FTTH networks help define successful communities just as good water, power, transportation, public safety and schools have done for decades. LPC Connect is excited to bring you this next-generation communications technology.

Save More Than

**\$275** / year

**Spring Savings with a LPC Savings Pak**

with an LPC Savings Pak!



Combine popular services such as Fusion Internet, FusionTV and home phone with calling features and unlimited local calling, plus computer security, all powered by Fusion fiber optics. Not only will you save money with a bundle, but you’ll also enjoy the responsiveness of our local customer service and the convenience of one monthly bill on the area’s most reliable network.

**SPRING INTO SAVINGS WITH LPC CONNECT!**

For complete details on our bundles, call Barb or Heidi or visit us online at [www.lpctel.com](http://www.lpctel.com)







Pictured are Heidi and Kraig with LPC Connect's new wireless routers.

## More INTERNET USE Means More REASONS for a More Convenient Wireless Network

Want the freedom of a wireless network in your home for multiple users and multiple devices but lack the technical skills to install one? Just give us a call. Our local technicians will get everything set up and answer your questions.

SAVE

**\$50**

On In-Home Wireless Network Installation

CALL **319-342-3369** TO START ENJOYING MORE!

## 5 Reasons to Choose LPC Connect's FusionTV

- 1. Reliable Service** — Don't worry about rain fade or satellite interruptions. FusionTV's signal is always clear, no matter what the weather. LPC Connect's high-tech Fusion fiber-optic network and up-to-date infrastructure bring you your service every day, all the time when you want it.
- 2. Exclusive Local Programming** — We serve your community. Our local programming is geared to the things that are important to you: local news, weather and community information. You can't get some of these channels on satellite or cable. All of your local channels are included with every package at no additional cost to you.
- 3. Installation of Equipment** — No messy dishes hanging on the outside of your home. No worries if it's pointed in the right direction. No confusion about who to call to install or service you.
- 4. Community-Focused** — We are your local provider, employ local people, and we support our communities.
- 5. Local Service and Support** — Our technicians respond swiftly to service issues. You can call our office and receive friendly assistance with your high-speed Internet, FusionTV or phone services. If there is an interruption in your service, our technicians are ready to respond.



Plus, when you bundle FusionTV with telephone, high-speed Internet, long distance, computer security and monitored security services, you'll save a bundle each month. Gain the added convenience of receiving just one bill from one company! No matter how you look at it, FusionTV from LPC Connect just looks better. For more information or to sign up, call us at 342-3369.

### April 2014

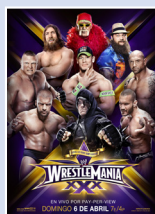
### Pay-Per-View Movies and Events



Premieres: 4/1



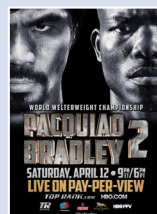
Premieres: 4/2



Premieres: 4/6



Premieres: 4/9



Premieres: 4/12



Premieres: 4/15



Premieres: 4/23



Premieres: 4/29

Tune to channels 384-387 for InDemand Pay-Per-View movies and events, brought to you by FusionTV!

## Maximize Your Messages — LPC Connect Voicemail

No matter how far from home you are, you can always stay on top of your phone messages. Voicemail from LPC Connect offers the convenience of "anytime, anywhere" message retrieval from any phone, email and the Internet.

Unlike an answering machine, LPC Connect's voicemail takes messages even when you're talking on the phone line. And, you don't have to remember to turn on voicemail; it works continuously, even during a power outage—all for just pennies a day. Voicemail is also included with an LPC Savings Pak.

*If you already have voicemail, here are some tips on how to get the most benefit from the many features:*

### VOICEMAIL TO EMAIL

This feature allows you to not only to store your messages in your voice mailbox, but it also converts the Voice Message into an email. You can listen to or forward your messages, save, or delete them from your voice mailbox. This is very useful for those with smartphones. You will never miss a message that is urgent because you are on the phone or away from home.

### AUTO-LOGIN

This feature gives you quick access to your mailbox when you are calling from the phone line with voicemail. You get immediate access to your voice mailbox without entering a user ID or password. Auto-login is ideal for those that are not concerned with security features and want quicker access to their voice mailbox. It can be turned on or off as desired.

Don't have voicemail yet? Call Barb or Heidi and add voicemail today! Or, bundle and save when you upgrade to an LPC Savings Pak, which includes voicemail, Caller ID and Call Waiting, plus discounts on Fusion Internet, FusionTV, SecureIT Live and more.



## Smart Farm Solutions

Remotely manage almost everything on your farm, right from your smartphone or high-speed Internet connection! It's just plain smart to increase your farm's efficiency, safety and security with Smart Farm Solutions, **powered by Clear2there and offered by LPC Connect**. You can keep an eye on your operations, even when you're miles away or in the house.

- Surveillance Cameras
- Livestock Feed and Water Management
- Bin Monitoring
- Fuel and Fertilizer Tank Monitoring
- Environment Monitoring in Outbuildings and Farmhouse
- Control of Door Access and Locks
- Irrigation System Management

**Call 342-3369 for your FREE on-site assessment.**

Did you know your LPCTel.net email address works just like a Gmail address? Be sure you choose the Gmail option when you are adding an email account to Android and Apple® smartphones and tablets.

