



APPLY TODAY FOR AN INS CHARITY GRANT

Iowa Network Services (INS) is now accepting applications for the quarterly INS Charity Grant Program. INS created the grant program in 1993 to increase services and support to the rural, independent telecommunications companies and communities it serves. The grant is available to Iowa communities that are sponsored by participating telecommunication companies, such as LPC Connect. Grant application forms are available from LPC Connect or the INS website, www.iowanetworkservices.com.

There are virtually no restrictions on the number or types of charities that may apply for the grant; however, the program must benefit and be made available to all members of the community. **The deadline for submission is the end of each calendar quarter.** Interested organizations are encouraged to contact Barb or Heidi at LPC Connect to learn more information, as well as obtain and complete the application. All Charity Grant awards will be presented by INS and LPC Connect.

ANNUAL MITTEN TREE AND FOOD DRIVE MADE THE HOLIDAYS BRIGHTER FOR MANY

Each year, LPC Connect spreads holiday cheer through the company's Annual Mitten Tree and Thanksgiving Food Pantry programs. Barb Bader and Heidi Barz, LPC Connect Customer Service Representatives, coordinate these programs and work directly with schools and organizations in LPC Connect's service area. Non-perishable food items, hats, gloves, mittens, and scarves are donated by employees and customers. Our thanks to Barb, Heidi, and to everyone who participated this past holiday season!



Congratulations to LPC Connect's Chocolate Walk Winner, Emily Hill!

Over 200 customers visited LPC Connect while on the Chocolate Walk, an annual fundraiser hosted by the La Porte City Chamber of Commerce

NOVEMBER – DECEMBER BINGO WINNERS

Congratulations to all of LPC Connect's Bingo winners in November and December. Thank you to everyone who played along! Please continue to watch LPCTV Channel 3 on FusionTV and like LPC Connect on Facebook for local news, announcements, and fun contests!



NOVEMBER WINNERS

STRAIGHT LINE: Elaine Lee

X: Jolene Ellsworth

BLACKOUT WINNERS: Wilbur Engelkes, Lois Hoppenworth, Carla Kennedy, Ellen Harrell, Beth Kane, Rachel Ward, Beverly Schneenan, Heather Hilman, Linda Ludwig

DECEMBER WINNERS

STRAIGHT LINE: Rachel Ward



The Connector

Expect More. Do More.

Q1 2015 Newsletter



WISHING YOU *Peace, Joy & Prosperity* IN 2015!

Thank you for your continued business and loyalty and we look forward to serving you in the years to come.

From all of your friends at LPC Connect

Barb Bader, Heidi Barz, Mitch Harrison, Kraig Devries, Dave Powell, and Dallas Powell



NEW YEAR. NEW OFFICE RENOVATION.



LPC Connect's business office received a major upgrade this fall, including a new front counter, brighter lighting, updated ceiling and lobby seating. New reception desks provides a comfortable and personable experience when visiting LPC Connect. A 65" HDTV displays FusionTV HD service and customers can receive hands-on assistance with TV, Internet, and security services in the relaxing lobby area. The updated shelving displays corded and cordless phones, electronics, and accessories. ***"Over the past two years we've upgraded our entire network to fiber-optics and created a new company name and logo. It was time to update the look and functionality of our office to reflect our brand and showcase the new services and technologies we are able to offer our customers,"*** said Chris Hopp, General Manager.

We invite you visit our office 306 Main Street in La Porte City to connect with Barb and Heidi for local service with a personal touch!

LPC Connect

306 Main St. • P.O. Box 185
La Porte City, Iowa 50651
Monday - Friday
8:00 a.m. - 4:30 p.m.

319-342-3369

email: lpctel@lpctel.com
www.lpctel.com
www.facebook.com/lpctel

Internet Tech Support: 855-558-9863
SecureIT Tech Support: 877-373-3320
After Hours Repair: 319-342-2213

WE'RE NEGOTIATING TO BRING YOU THE BEST TV VALUES POSSIBLE

Every three years, cable TV providers are required by law to receive permission from local broadcasters (ABC, CBS, FOX, and NBC) to retransmit their signals to customers. LPC Connect is currently negotiating with these broadcasters for retransmission consent fees — what we and other providers must pay to carry their networks on our system.

As always, LPC Connect will do our best to negotiate fair fees so we can bring you the most affordable TV service possible.

HOWEVER, WE FACE BIG CHALLENGES:

- Consolidation among the major network media companies means they have negotiating power and programming leverage.
- These media conglomerates may demand double or triple fee increases or more. The vast majority of your monthly cable bill pays for this programming.
- We may be faced with two options — pay the exorbitant fee or lose the network(s) on our channel lineup through a “blackout.”

LPC Connect may be forced to raise the rates of our TV packages to cover the expected fee increases from the networks. We will update you as this process continues and work diligently on your behalf to keep costs down.

FusionTV FAQ's

Why do I have to pay for channels I never watch?

Cable TV providers, including LPC Connect, are often required by contract to carry both the most-popular and least-popular cable networks through a tactic known as “tying” channels. They require us to take several of their affiliate channels in order to get the one channel that’s most popular. They either don’t offer the popular channel à la carte, or they make the à la carte fee so high we are basically forced to take the group of channels.

Why does my cable TV bill keep going up?

While we pledge to hold rates as low as possible, annual adjustments are necessary because of the rising cost of TV programming and other factors. We do our best at LPC Connect to manage our internal costs with great efficiency. We have very little control, however, over the rates charged by the networks.

Why do networks take their channels away from cable TV providers?

This is an unfortunate tactic that media conglomerates use to gain leverage during fee negotiations. What’s more, before and after they remove channels from a lineup, they may ask you to contact LPC Connect in an attempt to put pressure on us to agree to their excessive fee increases. Should a “blackout” of channels take place, we’ll let you know about viewing alternatives.

Have more questions? Please call us at 319-342-3369.
Content courtesy of Cornerstone Group

NEED HELP PAYING YOUR PHONE BILL?

Many low-income families qualify for assistance with phone charges, but don’t realize that this help is available. If you’re experiencing financial difficulties, or have a friend or family member in this situation, LPC Connect encourages you to look into the Lifeline program. It provides qualified customers with a monthly discount on charges for their primary home phone line. Eligibility guidelines vary depending on where you live.

For details, visit the Universal Service Administrative Company’s website at www.lifelinesupport.org, or call us at 319-342-3369 to determine whether or not you qualify. We’ll provide you with an application form to get you started toward saving on your monthly phone bill.



GET READY FOR A NEW FEATURE-PACKED EMAIL EXPERIENCE!

Your LPC Connect @lpcnet.net email account will migrate to a new email system, called **Zimbra**, starting the evening of **January 26, 2015**.

This new system will give you access to self-organizing mailboxes, powerful and fast searches, comprehensive calendaring, and enhanced security. We chose it because we think you’ll enjoy its many convenient features.

PLEASE NOTE:

- Your email address will NOT change as a result of this migration. You can continue using email as you do now.
- Details on this migration to the new email system are being sent to your @lpcnet.net mail address. Please watch your inbox.

If you have questions, please call our email support team at **1-888-232-7964** or visit www.lpcnet.com/emailchange/index.html



Does your family do a lot of streaming, gaming, uploading, researching, and connecting? Super busy households need super reliable Fusion fiber-optic powered services from LPC Connect. To help you keep up and stay connected with family and friends, we have great deals on LPC Connect high-speed Internet, FusionTV, home phone, and Security services. Start the New Year off with complete connectivity and local service at the speed of life from LPC Connect.



JANUARY 2015 PAY-PER-VIEW MOVIES AND EVENTS

Catch all the action from the comfort of your home, including blockbuster movies and live sporting events.
Tune to channels 384, 385, 386 and 387.



Premieres: 1/6



Premieres: 1/8



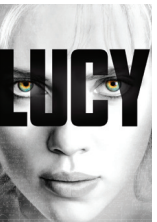
Premieres: 1/9



Premieres: 1/14



Premieres: 1/17



Premieres: 1/20



Premieres: 1/20

For more information about FusionTV PPV and to obtain your PPV purchase pin,* contact Barb or Heidi at 342-3369.

*Pay-Per-View events may be purchased through the program guide. Programs that are available for PPV purchase will appear in the program guide with a PPV gold ticket symbol, the event price and the air time. To purchase a PPV event, you must have a unique purchase pin. **Get On Up** – © 2014 Universal Studios. All Rights Reserved. **Dolphin Tale 2** – © 2014 Alcon Entertainment, LLC. All Rights Reserved. **The November Man** – © 2014 Relativity Studios **The Maze Runner** – © 2014 Twentieth Century Fox Film Corporation. All rights reserved. **22 Jump Street** – © 2014 Columbia Pictures Industries, Inc., Metro-Goldwyn-Mayer Pictures Inc., LSC Film Corporation and MRC II Distribution Company L.P. All Rights Reserved. **Lucy** – © 2014 Universal Studios. All Rights Reserved.