

You May Be Surprised By All We Do

LPC Connect is so much more than just a telephone company. Over the years, we've changed along with technology to become a truly multi-faceted communications provider. You may be surprised by how many different services we now offer, including:

- Money-saving bundles
- Local telephone service
- Long distance calling
- Calling features — new voicemail with email notifications
- High-Speed Internet
- SecureIT Plus computer protection
- FileHopper data backup
- Digital FusionTV and movie channel packages
- Whole-Home DVR service

What's more, as a customer of LPC Connect, you gain the convenience of working with one local provider for all of your communications needs.

Our Customers Love LPC Connect!

FusionTV is as good as Direct TV and Mediacom, the prices are super competitive to Mediacom and best of all...if you have an issue, you call the office and someone from your community is on the other end. Customer Service is beyond reproach. It's one of the best things I've done!

John Wahl

Barb and Heidi, thank you so much for hooking up my Internet so quickly! You girls rock.

— Jill Richwine

FusionTV is awesome! I highly recommend it!

— Shirley Bagenstos

Need help paying your phone bill?

Many low-income families qualify for assistance with phone charges, but don't realize that this help is available. If you're experiencing financial difficulties, or have a friend or family member in this situation, LPC Connect encourages you to look into the Lifeline program. It provides qualified customers with a monthly discount on charges for their primary home phone line.

Eligibility guidelines vary depending on where you live. For details, visit the Universal Service Administrative Company's website at www.lifelinesupport.org, or give us a call at 342-3369 to determine whether or not you qualify. We'll provide you with an application form to get you started toward saving on your monthly phone bill.

November Bingo Winner

Congratulations Kathy Bridgeman for being LPC Connect's first Bingo winner in November. Kathy won a LPC Connect T-shirt and \$5 bill credit. Thank you to everyone who played along in November and December.



LPC Connect

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La Porte City, Iowa 50651
Monday - Friday
8:00 a.m. - 4:30 p.m.

319-342-3369
email: lpctel@lpctel.com



Internet Tech Support: 855-558-9863
SecureIT Tech Support: 877-373-3320
After Hours Repair: 319-342-2213

THE CONNECTOR

Q1 2014



Top 5 Tips for Maximizing Google Apps

1. **Mail:** Your @lpctel.net email address is recognized by Google as a Gmail account. Your email is always available wherever you are, from any device — desktop, laptop, phone or tablet.
2. **Calendar:** GoogleTasks are available in Google Calendar, and you can use them to manage work-related tasks, plan for your much-needed vacation, create reminders and more. Tasks are simple to use and a great organizational tool.
3. **Drive:** Forget about files being too big to send. With LPC Connect's email integration with Google Drive, you can email files up to 10 GB. Plus, files stay up-to-date and are available anywhere.
4. **Google+ Hangouts:** You can video chat with up to nine people at once, share YouTube videos with your friends and much more in Hangouts with your lpctel.net email powered by Google Apps.
5. **Sites:** Church groups, youth sports teams and office teams can build sites to share and collaborate on documents, videos, schedules and more. Or, build a public-facing website for your business. Building a basic site is as easy as editing a document!

Go to apps.lpctel.net to visit the LPC Connect App Portal, providing quick access to all of your Google Apps.



FXX HD Introducing FXX HD!

We're pleased to announce that FXX HD channel 422 was recently added to LPC Connect's FusionTV channel lineup in the **Premier Package**.

Tune to FusionTV channel 422.

Complete Our Survey to Win \$100!

In an effort to provide you with the best possible service, LPC Connect appreciates your participation in our Customer Satisfaction Survey. Please complete and return the survey enclosed in your January bill by January 17, 2014. Survey participants will be entered into a drawing for 1 of 10 bill credit prizes (1 – \$100, 2 – \$75, 3 – \$50 & 4 – \$25). **If you prefer, you can complete the survey online by visiting our website at www.lpctel.com.**

January 2014 Pay-Per-View Movies and Events

Tune to channels 384-387 for InDemand Pay-Per-View movies and events, brought to you by FusionTV!



Premieres: 1/4



Premieres: 1/4



Premieres: 1/15



Premieres: 1/16



Premieres: 1/26



Premieres: 1/31

Refer Your Friends and Family and **Cash In!**

Being a customer of LPC Connect has its rewards — like getting free service for referring friends and family to LPC Connect services!

Simply refer us to your friends, neighbors and family or refer them through www.lpcnet.com. When each of them add High-Speed Internet, FusionTV service, or Home Phone service and present the referral card, you receive a **one-time credit of \$50* on your LPC Connect bill.**

* Certain restrictions apply. New customers only. New customer must be in service for 90 days before credit.



Top 10 Reasons to have a Home Phone from LPC Connect

You may have considered eliminating your landline phone and replacing it with a cell phone or Internet-based system such as a digital phone or VoIP. Think twice before you make that move, because a home phone from LPC Connect is the most reliable device on the market today and offers these valuable advantages:

1. Provides security in an emergency with reliable 911 communication.
2. Gives you superior sound quality and clarity.
3. Works even during an electrical outage.
4. Eliminates the need to charge batteries.
5. Provides unlimited local calling.
6. Never drops your calls.
7. Can't be hacked.
8. Saves you money when you bundle services.
9. Provides you with a directory listing.
10. Keeps your communications dollars here to boost our local economy.



For an excellent value, ask about our money-saving bundles that combine Home Phone, High-Speed Internet, FusionTV, Wireless, Computer Protection and Monitored Security services. **Call 342-3369 today!**



Expect More. Do More.

Fiber To The Home Offers You **Enhanced Services**

There's a lot of talk these days about Fiber to the Home (FTTH), and for good reason. Fiber is the only technology that delivers enough bandwidth and reliability — at a low enough cost — to meet the needs of the future. Compared to copper wire or coaxial cable, fiber has superior capability to transport virtually unlimited bandwidth, which accommodates the ever-increasing demand for higher Internet speeds as well as digital television and phone services. Fiber also has a much longer lifespan and can be up to 1,000 times faster than DSL and cable modems.

Because of LPC Connect's Fiber to the Home (FTTH) network, dubbed the Fusion Network, our customers can now enjoy enhanced communications services, including:

- **High-Speed Internet with download speeds up to 15 Mbps**
- **FusionTV digital television with high definition channels and Whole-Home DVR**
- **Crystal-clear call clarity**

FTTH networks help define successful communities just as good water, power, transportation, public safety and schools have done for decades. LPC Connect is excited to bring you this next-generation communications technology.

For details on the services available in your area, call **342-3369**.



Tech Corner

Maximize Your Fusion Fiber Optic Internet Connection

Fusion Internet connects you and all of your devices to blazing-fast speeds on an **ultra-reliable 100% fiber-optic** network. Typically customers enjoy streaming movies, playing games, online shopping, and social networking with multiple devices running at the same time. To get the most out of your Fusion Internet connection, we recommend following these guidelines for optimizing your computer and Wi-Fi network.

Your Wireless Network Equipment

The three major wireless standards are **b, g and n, with n being the newest and fastest.** We recommend using an 802.11n-capable router as it provides the best coverage and fastest wireless speeds. LPC Connect offers Wi-Fi networking services and wireless router sales.

Your Computer

Your computer's processor speed (CPU), memory (RAM), operating system, and your browser all affect how fast your computer performs. **The faster the processor, the faster your computer runs. The more RAM you have, the faster your programs run.**

Your Web Browser

We recommend using the latest version of your favorite browser.

- Google Chrome
- Firefox
- Safari
- Internet Explorer

Your Operating System

Upgrading your operating system (OS) helps your computer run faster, and makes it less vulnerable to viruses.

We recommend:

- Windows XP or higher
- Mac OS X 10.4 or higher

Remove Computer Viruses and Spyware

Spyware is a form of malware that transmits personally identifiable information from your computer over the Internet to another party — without your knowledge. What's more, spyware can slow your computer down. Spyware is installed secretly on your computer when you surf the Internet. Your computer could also be infected with a virus. **We recommend subscribing to SecureIT Live for worry-free automated computer protection.**

Free Up Hard Drive Space

Your Web browser has a Temporary Internet Files cache, which contains a record of everything you've downloaded, such as images, Web pages and cookies. This takes up space on your computer and causes it to run slower. **We recommend clearing your cache on a regular basis.**