



Communications Access For All

Relay Iowa Provides Access for People with Disabilities and Spanish Only Speakers



Relay Iowa, a program of the Iowa Utilities Board, provides full telephone accessibility assistance for people who are deaf, hard-of-hearing, deaf-blind, have difficulty speaking or for Spanish speaking persons.

Hamilton Relay operates Relay Iowa providing this traditional relay service for the state of Iowa including TTY, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish-to-Spanish and CapTel.

Specially trained Communication Assistants process relay calls and stay on the line to relay conversations electronically, over a Text Telephone (TTY) or verbally to hearing parties. The service is available 24 hours a day, 365 days a year, with no restrictions on the number of calls placed or on their length.

Do you struggle with hearing loss or speech impairment during phone calls?

The Iowa Equipment Distribution Program, called Telecommunications Access Iowa (TAI), helps pay for specialized equipment for residents of Iowa who are deaf, deaf-blind, hard of hearing or have difficulty speaking. Qualified individuals can receive a voucher for approximately 95% of the average cost of specialized telephone equipment. To apply online, go to: www.relayiowa.com/tai/ or call 1-800-606-5099 V/TTY.

If you or someone you know would benefit from this service please contact Telecommunications Access Iowa (TAI) or call La Porte City Telephone Co. for more information. Relay Iowa and Telecommunications Access Iowa (TAI) are both programs of the Iowa Utilities Board. There is no charge to access Relay Iowa, although standard long distance charges apply.

Relay Iowa Customer Service Information:

Voice/TTY: 1-888-516-4692

Web: www.relayiowa.com

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Broadband network ESPN3.com is your FREE ticket to sports. You'll have a ball with its winning lineup of online sports programming including live events and recently completed games. What's more, you automatically have ESPN3.com if you subscribe to high speed Internet from La Porte City Telephone Co.

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April is Safe Digging Month in Iowa

Getting ready to plant a tree, install a fence, or create a new garden?

April marks the start of spring digging season, so Iowa One Call, Common Ground Iowa (CGI) and Governor Branstad are encouraging homeowners to call 811 before they dig to prevent injuries and property damage.

Here's what you need to know:

Whether you're going to do the work yourself or hire a professional, you must call 811 before digging begins. Homeowners often make risky assumptions about whether or not they should get their utility lines marked, but every digging job requires a call — even small ones. The depth of utility lines varies and there may be multiple utility lines in a common area. Digging without calling can disrupt service to an entire neighborhood, harm you and those around you, and potentially result in fines and repair costs.

So a few days prior to digging, call 811 and tell the operator where you're planning to dig and what type of work you'll be doing. The affected local utilities will send a locator to mark the approximate location of your underground lines, pipes, and cables. Then you'll know what's below and be able to dig safely.



TOP 3 REASONS to Have a Home Phone

Home phone service gives you:

- 1. Reliability.** You can count on constant connections, since power outages won't affect a landline.
- 2. Safety.** 911 operators receive your exact location automatically when you call whether you have the capability of speaking or not.
- 3. Dependable Quality.** When was the last time your home phone dropped a call or had bad reception?

It just makes sense to keep a landline in your communications mix.



Register Today for FREE Spring Workshops



Learn how to maximize the benefits of your LPCTel.net email address powered by Google Apps. La Porte City Telephone Co. is hosting one-hour, free workshops on Wednesday, April 24, 2013. We encourage you to bring your laptops, smartphones, tablets, iPods, and other mobile devices.



Wednesday, April 24, 2013

- 1) Mail & Calendar 1:30 - 2:30 p.m.**
- 2) Drive 3:00 - 4:00 p.m.**
- 3) Sites 4:30 - 5:30 p.m.**

These free workshops are held at the La Porte City Telephone Co. office in La Porte City. Class size is limited and pre-registration is required! ***Please call Barb or Heidi at (319) 342-3369 to register today!***

We're here when you need us.

306 Main Street
P.O. Box 185
La Porte City, Iowa 50651
Monday - Friday
8:00 a.m. - 4:30 p.m.
(319) 342-3369
email: lpctel@lpctel.com

Internet Tech Support

855-558-9863
SecureIT Tech Support
877-373-3320

After Hours Repair

(319) 342-2213

Payments are due on the 20th of each month. Please include bill stub with your payment. For your convenience, La Porte City Telephone offers Automatic Bank Deduct. (Payments can be taken out of your checking or savings account.) There is a drop box in the front of the office.



Telephone Service and More!